



Thank you for opening an account with Robinson's. Please complete this form fully and return by email to [accounts@robinsons.im](mailto:accounts@robinsons.im) or post to Accounts Department, Robinson's Limited, Ballapaddag Farm, Cooil Road, Braddan, Isle of Man, IM4 2AF. **It may not be possible to process incomplete forms.**

**Company Name or Trading Name:**

Full Customer <b>Delivery Address</b>		Full Customer <b>Invoice Address</b>	
Address:		Address:	
Post Code:		Post Code:	
Telephone:		Fax:	
Email:			
Company Registration Number:			
VAT Number:			
Business Status: Sole Trader / Partnership / Ltd / Plc (Please state).			
<i>Proprietor's names(s) and private addresses – essential where sole trader or partnership.</i>			
Name:		Name:	
Address:		Address:	
Post Code:		Post Code:	
Telephone:		Telephone:	
Please indicate the type of account required:			
Cash on Delivery	<input type="checkbox"/>	Cheque on Delivery	<input type="checkbox"/>
	<input type="checkbox"/>	Monthly Account	<input type="checkbox"/>
Overall monthly credit limit required:			

Contact Details – <b>Purchasing</b>	Contact Details - <b>Billing</b>
Name:	Name:
Telephone:	Telephone:
Email:	Email:

Please provide two trade references:	
Company Name:	Company Name
Address:	Address:
Post Code:	Post Code:
Telephone:	Telephone:
Email:	Email:
<i>Please note the account will be cash on delivery until credit references are obtained and verified.</i>	

Please supply bank details:	
Bank Name	Account Name:
Address:	Account Number:
	Sort Code:
<p>I/we authorise Robinson's Limited to obtain from or share with other referees or any other appropriate source (including the bank reference above) credit status information to process or extend this credit application. I/we verify that we have read and accept the Terms &amp; Conditions of Trading (see below).</p> <p>Applicant's printed name: _____ Applicant's signature: _____</p> <p>(1) _____</p> <p>(2) _____</p>	

Would you like to apply for an online account for account management? Yes / No		
Telesales call required?	Call day(s) and time:	Delivery days (if known)
Yes / No		

**TERMS AND CONDITIONS OF TRADING**

- Terms are strictly cash on delivery unless a credit account has been opened.
- Credit accounts must be cleared by the agreed date of the month following invoice date. In the event of the account being in arrears, we reserve the right to withhold further supplies and add a charge of interest at our discretion.
- A charge may be added at our discretion to any account where a cheque or direct debit has to be represented to the bank.
- We reserve the right to alter prices without notice in the event of market fluctuations and pricing errors.
- All invoiced goods remain the property of Robinson's Limited until they are paid for in full. All risks in the goods pass to the purchaser on delivery.
- Customers must sign for all goods delivered and check these goods with the driver to ensure they are correct and in suitable condition. Any claims must be made to the company by the end of the working day following the day of delivery.
- Where goods are returned, a collection not will be issued and in the case of cash customers a deduction will be made from the invoiced cost.
- Please place your orders as early as possible on the day before delivery. Orders and additions may also be placed on our answer machine, via fax, email or ROBINSONS ONLINE, up until midnight for next day delivery.
- We reserve the right not to deliver an order which is valued at less than £20 net sales value.
- All goods are offered subject to availability.

FOR OFFICE USE ONLY:		
Account name:	Account number allocated:	Credit limit approved:



**Direct Debit Payments**

Robinsons offer a Direct Debit facility to improve our service to customers, and we hope you will find the efficiency of the system will be of benefit to your business.

We will send a statement to you 10 days before your agreed collection date (or nearest working day allowing for Bank Holidays) in order to allow you time to check for any discrepancies. If we do not hear from you, we will take the amount shown as due for payment. Your credit term length remains the same.

Your payment has the added value of the Direct Debit guarantee as detailed on the bank mandate.

A Direct Debit instruction form is enclosed for completion and forwarding to your bank, with a copy returned to Robinsons also.

If you require online access to view your statements or have any queries please do not hesitate to contact us on 01624 690023 or email [accounts@robinsons.im](mailto:accounts@robinsons.im)

With best wishes.

Tony Wilson-Spratt  
Credit Controller  
Robinson's Limited

